**Quality Policy Statement**

Based at Taunton and Bridgwater, Falcon Vehicle Solution offer a wide range of vehicle rental solutions to a wide-range of customers both locally in the south-west and nationally through our FalconFlex product and our bespoke contract hire solution.

As a company we are committed to providing a first-class customer experience via the promotion of continual improvement throughout our company and by setting and reviewing companywide objectives, whilst satisfying all applicable requirements.

To achieve this, management will ensure that all staff are fully trained and competent, operating against approved processes within the Company’s Quality Management System; and at all times “live” by our Company values:

* Understanding
* Commitment
* Honesty
* Trust

Approved By:

**Tristan Savage**

**Managing Director**

Iss 1 Aug 2022